**Group Mission**

**Contributing to Society through Healthcare**

We contribute to society by providing valued products and services in the healthcare market and by responding to the needs of patients and healthcare professionals.

**Core Values**

**Respect — Appreciative of others**
We show respect and appreciation toward associates, customers, and business partners. We value individuality and diverse cultures, and listen widely and carefully to different opinions and the voice of society.

**Integrity — Guided by our mission**
As associates of Terumo Group, responsible for life and health, we always act with sincerity and a sense of mission. Through our daily efforts, we build trust among all stakeholders.

**Care — Empathetic to patients**
We are mindful that everything we do ultimately connects us to patients. We strive to understand health providers deeply and work together with them to give patients a better future.

**Quality — Committed to excellence**
To ensure safety and reliability in healthcare, we view each issue from a "gemba" perspective in order to find the optimal solution. As well as product quality, we pursue excellence in all we do, from product supply to customer care.

**Creativity — Striving for innovation**
We promote a mindset that embraces challenge for the future, and work with curiosity and passion. We respond to the needs of "gemba" by delivering products and services that create meaningful value in a timely manner.
Contents

1 Group Mission / Core Values
3 Sustainability at the Terumo Group
7 Resolving Healthcare Challenges
9 Ensuring the Safety and Quality of Products and Services
13 Managing Supply Chains That Support Stable Supply / Promoting Responsible Procurement
16 Creating Workplace Environments Where Diverse Associates Can Demonstrate Their Skills and Abilities
27 Ensuring Occupational Safety and Promoting Health / Reducing the Environmental Impact of Our Business Operations
53 Promoting Compliance
58 Risk Management
62 Social Contribution Activities
68 Building Relationships of Trust through Dialogue with Stakeholders
69 Data Sheets
77 Corporate Information

Editorial Policy
Terumo prepares communication tools to provide stakeholders with straightforward reporting on the business activities it is pursuing in fulfillment of its Group mission—“Contributing to Society through Healthcare”—and to promote communication with society. Sustainability data books contain information on the initiatives of the Terumo Group to contribute to the development of a sustainable society while achieving sustainable growth for itself with relevant data. These data books have been positioned as supplementary tools to the Terumo reports that are published primarily for shareholders and other investors.

Scope of this Report
This report focuses primarily on Terumo Corporation and its domestic and overseas consolidated subsidiaries. In principle, “Terumo” refers to Terumo Corporation and “the Terumo Group” refers collectively to Terumo Corporation and its domestic and overseas consolidated subsidiaries. When the scope differs from that described above, notification will be provided.

Report Period
Fiscal 2019 (April 1, 2019 through March 31, 2020)
This report also contains information on some activities prior to or after this period. In addition, the positions and titles in this report are as of the time of the interview.

Publication Schedule
This report: September 2020
Previous report: September 2019

Referenced Guidelines
• GRI, Sustainability Reporting Standards
• Japanese Ministry of the Environment, Environmental Reporting Guidelines 2018

Report Archives
Past reports for each year are available in PDF format on Terumo Corporation’s website